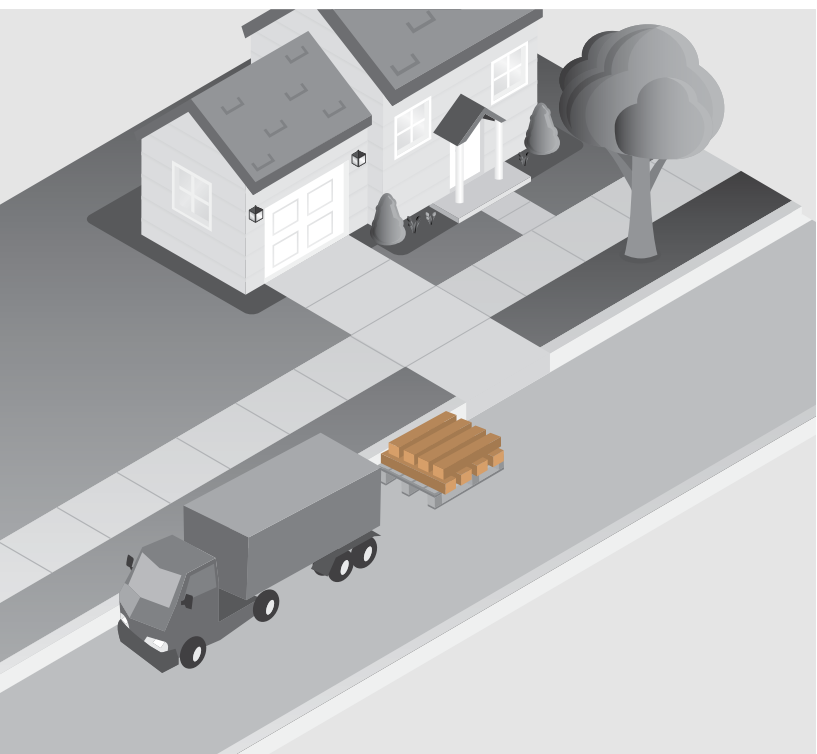




Cali Bamboo Delivery Guide - Curbside



Important Steps

- ✓ The delivery company will contact you 24 hours prior to schedule the dropoff time.
- ✓ Be prepared to move the products from the curb to your desired location of your residence.
- ✓ For large shipments or heavy loads, we suggest having an extra person around to help unload.
- ✓ In the rare case of damage or shortage, please make a note on your delivery receipt BEFORE the carrier leaves your home.

Curbside Delivery: What to Expect

Deliveries of Cali Bamboo flooring, plywood, decking, fencing, poles, and thatch is curbside delivery. **For your convenience, we offer upgraded delivery to your driveway, garage, or inside your home for an additional fee.**

There are two different types of curbside delivery: hand off and lift gate. Review the chart below so you know what to expect. If you have any questions, feel free to contact Cali Customer Service below.

	Hand Off Delivery	Lift Gate Delivery
Products	Plywood Decking Fencing Poles Thatch	Flooring
Procedure	Carrier will deliver to the curbside of your residence. It is your responsibility to unload the material from the delivery truck and move it to your residence.	Carrier will put your products on a lift gate and will deploy to the curbside of your residence, on a shipping pallet. It is your responsibility to move your shipment from the curbside