



Breathe Easy



Pet Friendly



High Heel Safe



Sustainable

# Thank You for Choosing Cali Bamboo® Flooring!

*Now that you have chosen The World's Hardest Floors™ here are some helpful tips for install preparation...*

## Review Cali Bamboo Installation Guidelines

Whether you choose to float, glue or nail, Cali Bamboo makes every floor installation a breeze! Before you begin, please refer to the instructions designated for your chosen installation method at: [www.calibamboo.com/bamboo-floor-installation-guide.html](http://www.calibamboo.com/bamboo-floor-installation-guide.html)

## Prepare your home & your new flooring for installation

Acclimation is one of the most important steps of installation. The basics of the acclimation process are highlighted to the right. You can also watch our video tutorial at [calibamboo.com](http://calibamboo.com): Acclimate Hardwood Flooring.

Ensure the job-site, subfloor and environment meet all applicable National Wood Flooring Association (NWFA) criteria. Refer to the NWFA's Jobsite Checklist to ensure a thorough pre-installation jobsite inspection.

Found at: [www.calibamboo.com/bamboo-floor-installation-guide.html](http://www.calibamboo.com/bamboo-floor-installation-guide.html)

The building must be enclosed with windows and doors in place. All "wet" work must be complete. Air conditioning and heating systems must be operating with temperature and relative humidity at normal living conditions before installation.

Subfloor must be clean, dry and flat. For best results, apply a moisture barrier to the subfloor such as Titebond 531+ Moisture Control System.

Found at: [www.calibamboo.com/bamboo-flooring-accessories.html](http://www.calibamboo.com/bamboo-flooring-accessories.html)

## Now you are ready to install your floor!

Carefully inspect your flooring for color, finish, milling, and grade. Care should be taken to remove or repair characteristics you do not desire.

Measure the moisture content of the subfloor and flooring. Moisture difference between the flooring and subfloor should be less than 3%.

Since hardwood expands with increased moisture content, leave at least 1/2" expansion space between flooring and vertical objects.

## Natural Color Characteristics

Cali Bamboo® flooring is a natural product. Rich natural colors and distinctive characteristics make each board truly unique. For best appearance, work from several cartons at a time during installation. Mix and distribute boards and moldings to achieve uniformity across the floor.

# Flooring Acclimation is Key

## What is the purpose of acclimation?

Allow the floor to adjust to the conditions of your home prior to installation to ensure the best results.

## Should I control temperature/humidity?

The goal is for the floor to adjust to your preferred living conditions. Before opening the cartons, the indoor environment should reflect how it will remain normally after installation. Operate temperature/humidity control systems as normal and allow ventilation through rooms.

## Where should I store the flooring?

Acclimate the floor as close to the center of the installation area as possible. Do not store next to outside walls, in direct sunlight, near air vents, or under conditions that don't reflect the home environment.

## How should I stage the floor?

Use the sticker stack method to properly acclimate the floor. Carefully open boxes and remove boards. Cross-stack planks with even spacing to allow for complete air circulation. Elevate the stack at least 4" off the subfloor using a pallet or bricks. See video here:

[www.calibamboo.com/watchoutvideos.html](http://www.calibamboo.com/watchoutvideos.html)



## How long does acclimation take?

We recommend a minimum of 5 days, however, there is no one-size-fits-all timeframe. Dry or humid climates require extended conditioning (1-2 weeks). Contact us for tips unique to your application.

## What climate conditions are ideal?

Ideal interior environmental conditions vary from region to region and jobsite to jobsite. It is the installer's responsibility to determine the "ideal" climate conditions and customize the acclimation of the floor accordingly.

## When is the floor ready for installation?

The flooring is ready for installation once its moisture content varies less than 3% from the subfloor. Testing of the flooring, subfloor and average relative humidity of the job site can determine this.

## Cali Bamboo Web Resources

Whether you need answers to FAQ's, installation tips, or help with repairs, Cali Bamboo provides the online tools you need to ensure lasting satisfaction!

### Installation Guidelines

[calibamboo.com/bamboo-floor-installation](http://calibamboo.com/bamboo-floor-installation)  
For floating, nail-down and glue-down installations.

### Videos

[calibamboo.com/blog/category/videos](http://calibamboo.com/blog/category/videos)  
Helpful videos including project tips and ideas.

### Flooring FAQ's

[calibamboo.com/floors-for-your-home-faq](http://calibamboo.com/floors-for-your-home-faq)  
For floating, nail-down and glue-down installations.

### Care & Maintenance

[calibamboo.com/cleaning-bamboo-flooring-care-maintenance](http://calibamboo.com/cleaning-bamboo-flooring-care-maintenance)  
For floating, nail-down and glue-down installations.

### Flooring Warranty

[calibamboo.com/bamboo-flooring-warranty](http://calibamboo.com/bamboo-flooring-warranty)  
For floating, nail-down and glue-down installations.

### Flooring Accessories

[calibamboo.com/cali-bamboo-flooring-accessories](http://calibamboo.com/cali-bamboo-flooring-accessories)  
For floating, nail-down and glue-down installations.

### Support Center

[calibamboo.com/support](http://calibamboo.com/support)  
For floating, nail-down and glue-down installations.

#### Can I put heavy furniture on floated flooring?

Heavy furniture (500+ lbs.) may obstruct the free, natural movement of a floated floor. Restricting this movement in certain areas can lead to problems such as buckling or separation when the floor experiences natural expansion and/or contraction.

#### Can I refinish my Cali Bamboo® Flooring?

Major modifications are not recommended and are never a guaranteed solution; all repairs are unique. Excessive sanding is not covered under warranty. Nevertheless, the method of refinishing Cali Bamboo® Flooring is the same as any hardwood flooring. An aluminum oxide coating is advisable. Please always seek assistance from an NWFA Certified Specialist, and always test on a sample plank before you proceed.

**PHONE:** 888.788.CALI (2254)  
**EMAIL:** [customerservice@calibamboo.com](mailto:customerservice@calibamboo.com)  
**WEBSITE:** [www.calibamboo.com](http://www.calibamboo.com)

## Cali Bamboo® Floor Care & Maintenance

Now that your installation is complete, here is what you need to know to keep your new floor looking its best for decades to come...

### Maintaining your floor has never been easier...

- Vacuum using a hard surface vacuum without a beater bar or sweep the floor on a regular basis to remove dirt, sand or grit.
- For general cleaning, use Bona Pro Hardwood Floor Cleaner and mop.
- Fit furniture legs with felt tips or protective caps.
- Pick up heavy furniture or appliances; do not slide.
- Keep pets nails trimmed to avoid excess scratching.
- Maintain relative humidity between 40-60%.
- Never wet-mop a hardwood floor; standing water may cause damage.
- Avoid harsh cleaners, detergents, acrylic, wax, bleach or oil products.
- Use breathable, non-abrasive rugs in doorways and high traffic areas.
- Avoid excess moisture; soak up spills immediately with a towel or mop.

### Follow these easy tips for touch ups...

**Finish Scratches** - If the scratch is white, simply use a floor cleaner like Bona Pro to eliminate the mark. If the scratch is deeper but the raw wood is not exposed, light buffing with a white polishing pad can shine up the dull area.

**Board Damage** - A chip or gouge may be minimized with a colored wax. Wood fill products like Color Rite Caulk and Mohawk Fill Sticks will reduce the look of deeper marks. For severe damage, board replacement is typically the best option.



### Hardwood floors have a comfort level, too...

All species of hardwood flooring are subject to environmental changes. Flooring will gain moisture and expand with periods of high humidity, and release moisture and contract during periods of low humidity. This seasonal movement is a normal characteristic of hardwood, and can be minimized by using an HVAC system to maintain relative humidity between 40-60%. The map below shows average moisture conditions by region, and is

