



Cali Bamboo warrants to the purchaser that BamDeck™ Composite Boards:

Are free of any material defects caused by improper milling or workmanship. Damages due to improper transportation, storage, installation, or any other cause are not covered. Product quality variation or error that does not exceed the 5% industry standard is not considered a factory defect. Are naturally durable and will not suffer structural damage from rot, fungal decay or termites for a period of at least 10 years from the date of consumer purchase. Any claims for warranty must be received within 30 days after the defect has been identified. Whenever this warranty is applicable, our liability is limited to one time repairing or replacing product, at no cost to you, the original end-consumer. Warranty date is from the date of purchase. Warranty only applies when product is used under normal commercial foot traffic conditions, and as long as you follow all the preventive instructions as prescribed in the installation guides. Cali Bamboo requests the right to have a designated agent inspect and retrieve the decking boards in question. Composite bamboo decking, as other composite decks, due to their composition, are subject to seasonal contraction and expansion. It is the owner's responsibility to provide and maintain a properly installed product, including but not limited to improper gapping. Failure to do so will void warranty. This warranty excludes any blemishes or damage caused by improper maintenance (including the use of detergents sprays, or any other cleaning and maintenance products not recommended by Cali Bamboo). Cali Bamboo does not warranty against normal wear and tear and or normal weathering caused by sunlight that may cause the deck board to fade. Any act of God( hurricane, tsunami, earthquake), excessive moisture and or any in-ground contact or submersed applications, negligence, water, erosion, sand, other abrasives, excessive sanding, or settlement or movement of the structure to which the decking is attached will void this warranty. Issue at hand must be noticeably covering at least 20% of the total bamboo decking area for the claim to be considered. Cali Bamboo shall not be responsible for expenses incurred in regards to removal or installation of defective Cali Bamboo products. This warranty is null and void if the decking was purchased at auction. This is the complete warranty and is in lieu of all other expressed and/or implied warranties. Cali Bamboo LLC assumes no liability for incidental or consequential damages. The decision to replace or refund is at the sole discretion of Cali Bamboo LLC. IN NO EVENT WILL CALI BAMBOO'S LIABILITY EXCEED THE COST OF REPLACEMENT OF THE RESPECTIVE DEFECTIVE PRODUCT OR THE REFUND OF THE ORIGINAL PURCHASE PRICE. This warranty is non transferable. Warranty registration required: upon receipt of deck purchase, please fill out the information below and email or fax this sheet to Cali Bamboo LLC Products (858.200.9540) and A PHOTO CLEARLY SHOWING THE PROJECT IS REQUIRED. Failure to do so within 30 days will void warranty.

Name:

Address:

City:

State:

Zip:

Purchase Date:

Install Date:

Linear Footage:

Installation Type:  Renovation  New Construction

