

25 Year Residential / 10 Year Commercial Warranty

This warranty covers Infinity™ Decking for a period of twenty-five (25) years (residential) & ten (10) years (commercial) from date of the original purchase from an authorized Infinity™ product distributor/ dealer.

GreenClaimed® warrants that its Infinity™ Decking products are manufactured from recycled wood and high density polyethylene plastic, and will not rot, split, splinter, check, or suffer structural damage from fungal decay or termites for a period of 25 years (residential) or 10 years (commercial) under normal use and conditions.

Fade Resistance:

Infinity™ Decking will not fade from light and weathering exposure as measured by color change of more than 5 Delta E (CIE) units. This product is designed to resist fading; however no material is fade proof when subject to years of exposure to ultraviolet (UV) rays and the elements.

Stain Resistance:

Infinity™ Decking will resist permanent staining from spilled beverage and food items such as ketchup, mustard, salad oils, barbeque sauce, tea, wine, coffee, sodas, juice and other food and beverage items that would typically be present on a residential deck, as well as mold and mildew naturally occurring from the environment, provided that such substances are removed from Infinity™ Decking with soap and water or mild household cleaners after no more than one (1) week of exposure of the food or beverage to the surface or the first appearance of mold and mildew.

GreenClaimed® does not warrant that Infinity™ Decking is stain proof, and does not warrant stain resistance resulting from spilled or otherwise applied food and beverage substances which are not properly cleaned as provided above within one (1) week of exposure. In addition, materials not covered in the stain resistance warranty include abrasive compounds of acidic or basic pH, paints, stains, strong solvents, metallic rust or other abnormal residential deck use items and non-food and non-beverage substances, including but not limited to biocides, fungicides, plant food, or bactericides. Mold and mildew can settle and grow on any outdoor surface, including Infinity™ Decking. You should periodically clean your deck to remove dirt, debris and pollen build up that feeds mold and mildew. This warranty does not cover mold and mildew which is not properly cleaned as provided above within one (1) week of first appearance.

End cut sealer:

All board ends, including ripped/exposed Infinity™ board cores need to be sealed using MoistureLockout™ Composite Deck Sealer for full warranty coverage. Sealer must be applied thick enough to exposed area to provide even coat. Proof of purchase must accompany any warranty claims filed for excessive swelling/cracking of board ends.

Exclusions from Warranty Coverage

Exposure to Heat:

Direct or indirect contact with extreme heat sources may cause fading and may damage the surface of the product, and any effects of such exposure are expressly excluded from coverage under this warranty. Caution should be exercised when coming in contact with decking that has been exposed to heat sources such as but not limited to fire or reflection of sunlight from energy-efficient window products.

Surface Damage:

Never use metal shovels or sharp-edged tools to remove snow and ice on the surface of Infinity™ Decking. If the surface of the product is damaged or puncture, this warranty will be voided.

Other Exclusions:

This warranty shall not cover any condition attributable to: (1) improper installation of the Infinity™ Decking and/or failure to abide by the installation instructions, including but not limited to improper gapping; (2) use of Infinity™ Decking beyond normal residential use, or in an application not recommended by GreenClaimed® and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which the Infinity™ Decking is installed; (4) any act of God (such as flooding, hurricane, earthquake, lightning, etc.), (5) improper handling, storage, abuse or neglect of Infinity™ Decking by purchaser, the transferee or third parties, or (6) ordinary wear and tear.

Procedure for making a claim under Infinity™ Decking 25 year warranty:

If making a claim relating to Stain Resistance:

- Purchaser must try to clean affected area of the deck by using cleaning procedures described above within one (1) week of exposure of the food or beverage to the Infinity™ Decking or first appearance of mold and mildew.
- If the decking remains reasonably unsatisfactory after cleaning procedures, then purchaser must have the stain professionally cleaned at purchaser expense.
- If the stained area remains unsatisfactory after the professional cleaning, purchaser must make a claim under this warranty within thirty (30) days after the professional cleaning.

To make a claim under this limited warranty, purchaser or transferee shall send a description of claim, photographs, proof of purchase and if the claim relates to stain resistance, proof of compliance in above paragraph, to the following address:

Cali Bamboo
Attn: Customer Support
6675 Mesa Ridge Road
Suite 100
San Diego, CA 92121

After reviewing all information, GreenClaimed® will determine the validity of the claim submitted. If it is determined that the claim is valid, GreenClaimed® will, at its sole option, either replace the affected item or refund the portion of the purchase price paid (not including the cost of its initial installation). Replacement material will be provided as close in color and design to original; however GreenClaimed® does not guarantee an exact match as colors and designs may change.

Infinity™ Decking from purchase date through year two (2) must be installed in strict accordance with installation instructions. If determined to have excessive degradation, fade beyond 5 Delta E (CIE) units, rot, split, splinter, stains (after cleaning), check, or suffer structural damage from fungal decay or termites as a direct result from manufacturing defect, GreenClaimed® will provide the owner with replacement products for the products that have been determined defective and provide a labor credit that may be used toward the reasonable cost of installing replacement products (excluding removal or disposal of products).

Valid warranty claims during years three (3) through twenty-five (25)(residential) ten (10)(commercial) after the original purchase will be prorated as indicated below. This warranty shall not cover and GreenClaimed® will not be responsible for costs and expenses incurred with respect to the removal of affected product or the installation of replacement materials, including but not limited to, labor and freight after the first two (2) years of warranty. If GreenClaimed® is providing replacement materials or refund of purchase price, we may elect to replace the percentage listed below:

Prorated Warranty Schedule

Transfer of warranty:

This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by purchaser, to a subsequent buyer of the property upon which the Infinity™ Decking was originally installed.

25 Year Residential Limited Warranty

3	100%
4	100%
5	100%
6	100%
7	100%
8	100%
9	100%
10	100%
11	90%
12	80%
13	70%
14	60%
15	50%
16	40%
17	30%
18	20%
19	10%
20	5%
21	4%
22	3%
23	2%
24	1%
25	1%

10 Year Commercial Limited Warranty

3	100%
4	100%
5	100%
6	80%
7	60%
8	40%
9	20%
10	10%

THE LIABILITY OF GREENCLAIMED® SHALL BE LIMITED SOLELY TO ITS RESPONSIBILITIES UNDER THIS WARRANTY, EXCEPT FOR THE EXPRESS LIMITED WARRANTY DESCRIBED ABOVE, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND AND THERE ARE NO WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT AND NO WARRANTY SHALL BE IMPLIED BY OPERATION OF LAW OR OTHERWISE, ANY WARRANTIES IMPLIED BY LAW ARE LIMITED TO THE DURATION OF THE LIMITED WARRANTY. IN NO EVENT SHALL GREENCLAIMED® BE LIABLE FOR INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON EVEN IF SUCH DAMAGES ARE FORESEEABLE AND EVEN IF GREENCLAIMED® HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

YOUR RIGHTS UNDER STATE LAW

Some states do not allow limitations on implied warranties; limitations on how long an implied warranty lasts, limitations on transferability and/or the limitation or exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited Warranty gives you specific legal rights and remedies, and you may also have other rights which vary from state to state.